

B.B.A. Semester - 5 (Remedial) (CBCS) Examination**March/April-2023 (NEW COURSE)****Human Resource Group - Management of Industrial Relations(Elective)****Time: 2:30 Hours****Marks: 70****Instructions:**

1. All questions are compulsory.
 2. Figures to the right indicate marks.
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- Q-1** Explain the term 'Industrial Relations'. Discuss the objectives and various approaches to industrial relations. **14**
- OR**
- Q-1** What do you mean by 'Industrial Relations'? Explain in detail the various factors affecting to industrial relations.
- Q-2** What is Conflict? Explain Characteristics and reasons for conflict. **14**
- OR**
- Q-2** Define the Term 'Conflict'. Explain in detail Functional and dysfunctional outcomes of conflicts.
- Q-3** What is Worker's participation in management? Discuss the various forms of worker's participation in management. **14**
- OR**
- Q-3** Write a detail note on Quality Circle.
- Q-4** What is Power? Explain Source or bases of power. **14**
- OR**
- Q-4** 'Organisational politics is an obvious phenomenon'. Discuss factors responsible for politics in organisation.
- Q-5** **Write detailed notes (Any two).** **14**
1. Collective Bargaining
 2. Types of Trade Unions
 3. Issues in Negotiation in Indian Industries.
 4. Stages in Negotiation
